



## Managing People: Five Golden Rules for the Small Business

By Jill Barlow

CreateSpace Independent Publishing Platform, 2015. Soft cover. Book Condition: New. 1st Edition. A belt-and-braces guide to managing people, from recruiting them safely and effectively, to dismissing them fairly if necessary. Includes practical examples and case studies, with guidance on the relevant employment law. Has a comprehensive section on managing misconduct and poor performance. the 5 Golden Rules are: (1) Recruit to Keep; (2) Capitalise on your Contract; (3) Set out your Stall; (4) Take Timely Action; and (5) Banish Bias.



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