



Social Security Disability: Ssa Quality Assurance Improvements Can Produce More Accurate Payments: Hehs-94-107

By -

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ***** Print on Demand *****.Pursuant to a congressional request, GAO reviewed the quality assurance (QA) mechanisms the Social Security Administration (SSA) uses to promote accuracy and consistency in disability determinations for the Disability Insurance (DI) and Supplemental Security Income (SSI) programs. GAO found that: (1) although SSA has reported a 94-percent accuracy rate for state disability determination services (DDS) determinations, many people question the reliability of the accuracy rate; (2) the SSA review program is not designed to assess errors, except when eligibility judgments are clearly wrong; (3) SSA is attempting to reengineer, rethink, and redesign its disability determination process to improve the quality of DDS determinations; (4) SSA needs to ensure that QA reviewers use performance accuracy standards effectively; (5) SSA has not reviewed the effectiveness of its accuracy standards since 1980; (6) the effective use of accuracy standards can improve the quality of DDS determinations; (7) although DDS internal QA programs are critical to correcting errors, SSA has not ensured the effective design and operation of internal DDS QA programs; and (8) SSA mass preeffectuation review is a cost-effective interim...

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